#### PLANNING AND TRANSPORTATION/HOUSING PORTFOLIO HOLDER DECISION

### BRITISH TELECOM CONSULTATION ON THE INTENDED REMOVAL OF 80 PUBLIC CALL BOXES WITHIN THE DISTRICT

#### 1. INTRODUCTION

- 1.1 The Council has been consulted by British Telecom (BT) on a proposal to remove a total of 80 Public Call Boxes from within the District of which 32 are located within the National Park and 48 are located outside the Park. The Council is able to raise objection to the removal of any of these call boxes, provided such objections can be justified by reference to specified criteria and whilst having regard to the interests of telecommunication providers.
- 1.2. This report gives details of the consultation exercises that have been undertaken and provides an assessment for each of the 80 call boxes affected in light of the responses received. Approval is sought to issue a decision notice which identifies 11 call boxes which the Council wishes to be retained. Once issued, the decision notice is published and submitted to BT and the Secretary of State. BT has a right to challenge the Council's decision through an appeal process.

#### 2. DETAILS

- 2.1 A schedule of all the call boxes BT wish to remove is attached to this report at **Appendix 1**.
- 2.2 Each call box that BT has proposed to remove within the National Park is identified by numbers NPA 1 to NPA 32. Each call box proposed to be removed outside the National Park is identified by numbers 1 to 48.

#### 3. CONSULTATION

- 3.1 BT has displayed a notice on each call box to tell the public:
  - i) that BT is planning to remove the phone box
  - ii) the name of the Local Planning Authority to whom people can send any comments (within 42 days)
  - iii) a Freephone number people can call to find out the next nearest phone box
- 3.2. In addition, all affected Parish Councils have twice been consulted on BT's list of proposed call boxes to be removed. The Parish Councils have also been advised of BT's scheme whereby individuals or community groups, including Parish Councils, may 'adopt' a call box for £1. The 'adopt a box' scheme is a matter for the individual or organisation that wishes to

adopt the call box and BT itself. The scheme has no bearing on the recommendations in this report, however it has been mentioned under the 'Parish Council Response' section of the assessment if a Parish Council have informed us of their wish to adopt a box which is proposed for removal in this consultation. A consultation between some parishes and the New Forest National Park Authority has taken place, however the National Park consultation only concerns to proposed adoption of PCBs. This report objects to the removal of certain payphones within the New Forest National Park. The findings of the other consultation response (completed by James Brown – NPA Archaeologist) should be noted.

3.3 In response to consultation the Council has received only one letter from a local resident in relation to the call box at 'The Weirs', Burley Road, Brockenhurst SO42 7TB (NPA15). The following Parish Councils have responded to the consultation:

Parish/Town Council	Payphone Reference	Comments
Fordingbridge Town Council	12	Object – Payphone is required for use by elderly residents
Hordle Parish Council	5, 6, 7	Object – This payphone should be used in conjunction with defibrillator (6) Comment – Payphone is reported to have not been working for many
		months (7) (5) – No comments
Milford-on-Sea Parish Council	18	Comment – Adopting this payphone through BT
Rockbourne Parish Council	24	Object – Mobile phone reception is very poor in this village. Phone has been out of order for long periods.
Whitsbury Parish Council	27	Object - Mobile phone reception is very poor in this village. Phone has been out of order for 18 months.
Brockenhurst Parish Council	NPA7, NPA8, NPA14, NPA15	Comment – Adopting these payphones through BT
Elingham, Harbridge and Ibsley Parish Council	NPA4, NPA5, NPA6	Comment – Adopting this payphone through BT (NPA5)
		Object – Poor mobile phone coverage and

		often broadband issues in these locations (NPA4/6)
New Milton Town Council	4, 8, 17	Comment – Content with removal of 4, 8. Wish to adopt 17.
Hythe & Dibden Parish Council	31	Object – Required by local residents due to deprivation indices. Payphone was also out-of-order for long period over last 12 months, repairs were not prompt.
Boldre Parish Council	NPA16	Comment – Adopting this payphone through BT
Sandleheath Parish Council	10	Comment – Adopting this payphone through BT
Fawley Parish Council	47, 45	Object – Agree with objection raised at 47 due to high usage and potential loss of a public service. No comments on 45.
Damerham Parish Council	25, 26	Comment – No comments on 25 Object – Object to removal of 26 due to accident provision and mobile phone coverage.
Woodgreen Parish Council	NPA21	Comment – No objection to removal of payphone but wish to adopt this PCB from BT.
East Boldre Parish Council	NPA13, NPA17, NPA18	Comment – No justification for the phone element of these kiosks to be retained, however would like to adopt
Netley Marsh Parish Council	NPA26, NPA30	Comment – The parish council wishes to adopt these PCBs.
Minstead Parish Council	NPA29	Comment – The parish council wishes to adopt this PCB.

Copythorne Parish Council	NPA31	Comment – The parish council wishes to adopt this PCB.
The New Forest National Park Authority	NPA13, NPA17	Comment – The authority wishes to adopt these PCBs.

#### 4. ASSESSMENT

- 4.1 The following factors are of relevance in assessing whether any of the call boxes should be retained:
  - i) Usage. How many times has the payphone been used in the last 12 months

ii) Emergency calls. What is the likelihood that the payphone may be required in the case of an emergency to contact services? Is the call box near a traffic accident black spot?

iii) The demographic of the area. Does the social composition of the area indicate that a payphone may be required for residents who cannot afford their own home phone or mobile phone?

iv) Mobile phone coverage. What is the quality of mobile phone provision for making voice calls?

- 4.2 All of the call boxes have been assessed using these criteria and the conclusions are set out in the document attached at **Appendix 2**. The assessment takes account of the consultation responses received.
- 4.3 In summary, the assessment identifies fifteen call boxes which it is considered necessary to retain as follows:

Box reference	Location	Reason for objection
6	Recreation Ground, Ashley	PCB is required for
	Lane, Hordle SO41 0GA	emergency calls
12	Roundhill Car Park,	High usage
	Fordingbridge SP6 1AQ	
23	Efford Way, Lymington SO41	High usage / social
	8DA	composition
24	Rockbourne Road,	Poor mobile phone coverage
	Fordingbridge SP6 3NH	
26	Near Village Hall, Damerham	Accident provision, poor
	SP6 3HE	mobile phone coverage
27	Near Cartwheel Inn,	Poor mobile phone coverage
	Whitsbury SP6 3HE	
31	Cedar Road, Hythe SO45	Social composition / High
	3PG	usage
37	Montgomery Road, Totton	High usage / social
	SO40 3DF	composition

38	Rumbridge Street, Totton	High usage / Social
	SO40 9DL	composition
42	Mortimer Close, Totton	High usage / Social
	SO40 2QE	Composition
47	Junction of Hampton Lane, Blackfield SO45 1WA	High usage
NPA1	Pound Lane, Burley BH24 4EB	High usage
NPA4	PCO Linwood, Ringwood BH24 3QT	Poor mobile phone coverage
NPA6	Near Alice Lisle Inn, Rockford BH24 3NA	Poor mobile phone coverage
NPA24	Car Park, Church Lane, Lyndhurst SO43 7EW	High usage

## 6. FINANCIAL CONSIDERATIONS

5.1 There are no relevant financial considerations for this consultation.

#### 6. **RECOMMENDATION**

6.1 That the Council issues a decision for publication which raises objection to the removal of the 15 call boxes identified in the assessment at Appendix 2.

#### 7. PORTFOLIO HOLDER DECISION

I have agreed to the recommendations in this report.

SIGNED: E J HERON

DATE: 23 January 2017

Date Notification of this Decision given - 23 January 2017 Last date for call-in - 30 January 2017 Further Information:

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## **APPENDIX 2**

## 1. The Green, Hampshire Hatches Lane, Ringwood, BH24 3AT

PARISH: Ringwood Town Council



Usage (last 12 months): 8

**Accident Provision:** Two serious incidents reported fairly close to this site in last 5 years (crashmap.com)

Demographic: No council-owned properties in vicinity of payphone (Forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

## 2. Hurst Corner, Salisbury Road, Ringwood, BH24 1AX

PARISH: Ringwood Town Council



Usage (last 12 months): 0

Accident Provision: One minor incident in 2011 (Crashmap.com)

Demographic: A number of council-owned properties close to this site (Forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

# 3. Junction of Southampton Road/Fieldway, Ringwood BH24 1QL

PARISH: Ringwood Town Council



Usage (last 12 months): 0

Accident Provision: No accidents reported close to this site (crashmap.com)

Demographic: No council-owned properties close to this payphone (Forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

# 4. Barton Court Avenue Junction/Barton Drive, Barton on Sea, BH257JH

PARISH: New Milton Town Council



Usage (last 12 months): 7

Accident Provision: No road-traffic incidents reported close to this site (crashmap.com)

Demographic: No council-owned properties in vicinity (forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comment

# 5. Woodcock Lane, Hordle SO41 0FG

PARISH: Hordle Parish Council



Usage (last 12 months): 0

Accident Provision: No accidents reported. (Crashmap.co.uk)

**Demographic:** No council-owned properties in proximity.

Mobile Phone Coverage: Strong

PARISH COUNCIL RESPONSE: No comment

# 6. Recreation Ground, Ashley Lane, Hordle, SO41 0GA

PARISH: Hordle Parish Council



Usage (last 12 months): 40

**Accident Provision:** Two minor incidents, one major incident in past 5 years. (Crashmap.co.uk)

Demographic: A few council-owned properties nearby. (forestmap)

Mobile Phone Coverage: Strong (Ofcom)

**PARISH COUNCIL RESPONSE**: Concern that this phone be available for recreation ground users and in connection with the defibrillator to be installed adjacent. However if the removal is due to accident prevention then could relocation be considered.

#### Recommendation: OBJECT

**Reason:** The modest level of usage of this public payphone indicates that it is of some value to the community. The consultation process with Hordle Parish Council has revealed that although the number of calls is relatively modest, the importance of the calls needs to be given significant weighting. The Council has considered the changing technological environment and commercial conditions that have generated the application for the removal of this PCB. On balance, the Council consider that the removal of the PCB would, in this instance, be disadvantageous to members of the local community. On this basis, its retention is recommended.

## 7. Danecrest Road, Hordle, SO41 0HZ

PARISH: Hordle Parish Council



Usage (last 12 months): 1

Accident Provision: No incidents reported. (Crashmap.co.uk)

**Demographic:** Range of council-owned and non-council-owned properties in proximity (Forestmap)

Mobile Phone Coverage: Strong (Ofcom)

**PARISH COUNCIL RESPONSE**: The low usage maybe due to the fact that this phone has been reported as not working for many months.

## 8. JNC Bashley Road and New Lane, New Milton, BH25 5TD

PARISH: New Milton Town Council



Usage (last 12 months): 0

Accident Provision: One minor road accident close to this location (crashmap.com)

Demographic: No council-owned properties close to this payphone (forestmap)

Mobile Phone Coverage: Generally strong (Ofcom)

PARISH COUNCIL RESPONSE: No comment

# 9. Stuckton Road, Fordingbridge, SP6 2HE

PARISH: Fordingbridge Town Council



Usage (last 12 months): 0

Accident Provision: No accidents reported. (Crashmap.co.uk)

**Demographic:** No council-owned properties in proximity (forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comment

## 10. Sandleheath Public Convenience Store, Fordingbridge SP6 1PP

PARISH: Sandleheath Parish Council



Usage (last 12 months): 7

**Accident Provision:** No major incidents close to this site (crashmap.com)

Demographic: No council-owned properties in vicinity (forestmap)

Mobile Phone Coverage: Very Strong (Ofcom)

PARISH COUNCIL RESPONSE: Parish Council wishes to adopt this PCB.

# 11. Corner or Salisbury ST and St Georges Road, Fordingbridge, SP6 1ER

PARISH: Fordingbridge Town Council



Usage (last 12 months): 0

Accident Provision: One minor incident nearby in 2011. (Crashmap.co.uk)

**Demographic:** A few council-owned properties in proximity (forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comment

# 12. Roundhill, Fordingbridge SP6 1AQ

PARISH: Fordingbridge Town Council



Usage (last 12 months): 80

Accident Provision: A few minor incidents reported close-by (Crashmap.co.uk)

Demographic: No council-owned properties in proximity (forestmap)

Mobile Phone Coverage: Strong (Ofcom)

**PARISH COUNCIL RESPONSE**: We object to the removal of the payphone located at the entrance to Roundhills Car Park, SP6 1AQ (01425 656687). This phone is used by elderly and other residents who do not have vehicles, to phone for taxis following a visit to the Town Centre. We assume that this can be raised under Demographic of the Area.

Recommendation: OBJECT

**Reason:** The high level of usage of this public payphone indicates that it is of value to the community. This is corroborated by the consultation response from Fordingbridge Parish Council, which notes that the phone is used by elderly and other residents who may not have vehicles to phone for taxis. The Council has considered the changing technological environment and commercial conditions that have generated this application for the removal of this PCB. However, on balance, the Council consider that the removal of the PCB would, in this instance, be significantly disadvantageous to members of the local community. On this basis, its retention is recommended.

## 13. Car Park on Betsy Lane nr Ringwood Road, Bransgore, BH23 8AQ

PARISH: Bransgore Parish Council



Usage (last 12 months): 37

Accident Provision: 1 minor accident in close proximity since 2011 (Crashmap.co.uk)

Demographic: No council-owned properties in vicinity. (forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

## 14. New Queen Inn, Ringwood Road, BH23 7BG

PARISH: Sopley Parish Council



Usage (last 12 months): 0

Accident Provision: No road-traffic accidents reported close to this site (crashmap.com)

Demographic: No council-owned properties in vicinity (Forestmap)

Mobile Phone Coverage: Very Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

# 15. In Ripley, Bransgore, Christchurch, BH23 8ES

PARISH: Sopley Parish Council



Usage (last 12 months): 0

Accident Provision: No accidents reported (crashmap.com)

**Demographic:** No council-owned properties in vicinity (Forestmap)

Mobile Phone Coverage: Very Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

# 16. Westbury Close, Bransgore, BH23 8AZ

PARISH: Bransgore Parish Council



Usage (last 12 months): 0

Accident Provision: No accidents in proximity (Crashmap.co.uk)

**Demographic:** Surrounding properties are majority council-owned properties (forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

## 17. Near The Royal Oak Pub, Christchurch Road, Downton, SO41 0LA

PARISH: New Milton Town Council



Usage (last 12 months): 1

Accident Provision: One major accident at this corner in 2011 (crashmap.com)

Demographic: No council-owned properties in the vicinity of this site (Forestmap)

Mobile Phone Coverage: Generally Strong (Ofcom)

PARISH COUNCIL RESPONSE: Parish council wishes to adopt this payphone from BT.

# 18. The Green, Milford on Sea, SO41 0QD

PARISH: Milford Parish Council



Usage (last 12 months): 0

**Accident Provision:** Some minor accidents reported fairly close to this payphone (crashmap.com)

**Demographic:** No council-owned properties in vicinity (forestmap)

Mobile Phone Coverage: Strong (Ofcom)

**PARISH COUNCIL RESPONSE:** Parish council wishes to adopt this payphone from BT.

# 19. Queen Elizabeth Avenue, Lymington, SO41 9HN.

PARISH: Lymington and Pennington Town Council



Usage (last 12 months): 0

**Accident Provision:** A number of minor accidents have happened around the corner to this payphone at the junction of Southampton Road and Avenue Road (crashmap.com)

Demographic: Very few council-owned properties close to the payphone (forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

# 20. Avon Close, Lymington, SO41 9HZ

PARISH: Lymington and Pennington Town Council



Usage (last 12 months): 0

Accident Provision: No accidents close to the vicinity of this site (crashmap.com)

**Demographic:** Few council-owned properties close to the payphone (Forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

# 21. Hazel Road/Ramley Road, Pennington, SO41 8HF

PARISH: Lymington and Pennington Town Council



Usage (last 12 months): 9

Accident Provision: No road-traffic accidents close to this site (crashmap.com)

Demographic: No council-owned properties close to this payphone (Forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

(Lymington and Pennington Residents Association have enquired as to the adoption of this *PCB*)

# 22. Tithe Barn, Lymington SO41 9DH

PARISH: Lymington and Pennington Town Council



Usage (last 12 months): 4

Accident Provision: No accidents reported in the vicinity of this site (crashmap.com)

Demographic: In close vicinity to a number of council owned properties (forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

# 23. Efford Way, Lymington SO41 8DA

PARISH: Lymington and Pennington Town Council



Usage (last 12 months): 176

Accident Provision: No reported road-traffic accidents here (crashmap.com)

Demographic: In close proximity to a number of council-owned properties (Forestmap.com)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

#### Recommendation: OBJECT

**Reason:** The high level of usage of this public payphone indicates that it is of value to the community. The Council has considered the changing technological environment and commercial conditions that have generated this application for the removal of this PCB. However, on balance, having regard to the social composition of the locality, the Council consider that the removal of the PCB would, in this instance, be significantly disadvantageous to members of the local community.

# 24. Rockbourne Road, Fordingbridge SP6 3NH

PARISH: Rockbourne Parish Council



Usage (last 12 months): 2

**Accident Provision:** One slight accident in the last 5 years up the road from this site (crashmap.com)

Demographic: No council-owned properties in vicinity of this payphone (Forestmap)

Mobile Phone Coverage: Varies from very poor to average depending on provider (Ofcom)

**PARISH COUNCIL RESPONSE:** Rockbourne Parish Council opposes removal of this payphone as there is very poor mobile reception in this village. There has only been low usage of the phone as it has been out of order for long periods and villagers have been trying to arrange for it to be repaired. The phone box is opposite the Village Hall where a defibrillator is installed which requires a phone line so users can be given a code to access the equipment and usage instructions.

### Recommendation: OBJECT

**Reason:** The low level of usage of this public payphone, when considered in isolation, indicates that it is of very low value to the community. However, as recognised by Rockbourne Parish Council, the area suffers from having a particularly poor level of mobile phone coverage. The withdrawal of this PCB would leave residents and visitors without alternative forms of communication. This would put the local community at a disadvantage. The Council has considered the changing technological environment and commercial conditions that have generated this application for the removal of this PCB. But any benefits associated with the removal of this PCB are seriously outweighed by the factors outlined above, its retention is therefore recommended.

# 25. Cornpits Lane, Damerham SP6 3HS

PARISH: Damerham Parish Council



Usage (last 12 months): 1

Accident Provision: No accidents in vicinity on record since 2011 (crashmap.co.uk)

Demographic: No council-owned properties in close proximity. (forestmap)

Mobile Phone Coverage: Variable depending on network. (Ofcom)

**PARISH COUNCIL RESPONSE:** Damerham Parish Council have no comments and do not object to the removal of this PCB.

# 26. Near Village Hall, Damerham SP6 3HE

PARISH: Damerham Parish Council



Usage (last 12 months): 13

Accident Provision: No accidents in vicinity on record since 2011 (crashmap.co.uk)

Demographic: No council-owned properties in close proximity. (forestmap)

Mobile Phone Coverage: Variable depending on network (Ofcom)

**PARISH COUNCIL RESPONSE:** 1. Accident provision: A footpath used twice daily by parents and children leads from very near the payphone to the school and there have been complaints of speeding traffic along this stretch of the road and the lack of awareness of drivers of the pedestrians.

2. Emergency calls: This box contains the only accessible phone within reasonable distance of the village defibrillator at the Village Hall, where there is no mobile phone coverage.

3. Mobile phone coverage: Contrary to what is claimed in the appendix – since the reciting of the reception aerial by the provider, mobile phone coverage is poor in some areas of the village and non-existent in others.

Recommendation: OBJECT

**Reason:** The low level of usage of this public payphone, when considered in isolation, indicates that it is of low value to the community. However, as recognised by Damerham Parish Council, the payphone is located adjacent to a narrow and dangerous street, and is close to a defibrillator installed in the Village Hall. In addition, the area suffers from poor mobile phone coverage The Council has considered the changing technological environment and commercial conditions that have generated this application for the removal of this PCB. But any benefits associated with the removal of this PCB are seriously outweighed by the factors outlined above, its retention is therefore recommended.

# 27. Lay-By Near Cartwell Inn, Whitsbury SP6 3PZ

PARISH: Whitsbury Parish Council



#### Usage (last 12 months): 0

Accident Provision: No accidents close to this site (crashmap.com)

**Demographic:** Some council-owned properties near to this payphone (Forestmap)

**Mobile Phone Coverage:** Varies from good to very poor dependant on phone network provider (Ofcom)

**PARISH COUNCIL RESPONSE:** Whitsbury Parish Council objects to the proposed removal of this payphone as there is poor mobile phone reception in this village. The phone has been out of action for approximately 18 months and villagers have been trying to arrange for it to be repaired, which is why there are no calls listed. Recently some workmen were knocking on doors asking to use residents' home phones as they were unable to use their mobiles and the payphone was not available.

### Recommendation: OBJECT

**Reason:** The low level of usage of this public payphone, when considered in isolation, indicates that it is of very low value to the community. However, as recognised by Whitsbury Parish Council, the area suffers from having a variable level of mobile phone coverage. The withdrawal of this PCB would leave residents and visitors without alternative forms of communication. This would put the local community at a disadvantage. The Council has considered the changing technological environment and commercial conditions that have generated this application for the removal of this PCB. But any benefits associated with the removal of this PCB are seriously outweighed by the factors outlined above, its retention is therefore recommended.

# 28. Stonechat Drive, Totton SO40 8JF

PARISH: Totton and Eling Town Council



Usage (last 12 months): 4

Accident Provision: One minor incident close to this payphone in 2013 (crashmap.com)

Demographic: No council-owned properties close to this payphone (Forestmap)

Mobile Phone Coverage: Very Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

# 29. Testbourne Avenue, Totton SO40 7DY

PARISH: Totton and Eling Town Council



Usage (last 12 months): 0

**Accident Provision:** Number of minor and major incidents on this stretch of road (crashmap.com)

Demographic: No council-owned properties in the vicinity of this site (Forestmap)

Mobile Phone Coverage: Very Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

## 30. Outside Post Office, Main Road, Dibden SO45 5TB

PARISH: Hythe and Dibden Parish Council



Usage (last 12 months): 0

Accident Provision: 3 minor incidents in vicinity since 2011. (Crashmap.co.uk)

Demographic: No council-owned properties nearby. (forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

## 31. Cedar Road, Hythe SO45 3PG

PARISH: Hythe and Dibden Parish Council



Usage (last 12 months): 62

Accident Provision: One major accident at junction with Fawley Road. (Crashmap.co.uk)

Demographic: Number of council-owned properties close to phonebox (forestmap)

#### Mobile Phone Coverage: Strong (Ofcom)

**PARISH COUNCIL RESPONSE:** Councillors believe that the Netley View payphone is available in an area that has a higher deprivation indices and is a service that must be retained. They are also concerned that the 'low' number of calls made from this phone box might be affected by the length of time that the phone was out of action in the last year. The repairs were not, this council believes, undertaken in as timely a manner as they could have been.

#### Recommendation: OBJECT

**Reason:** The modest level of usage of this public payphone indicates that it is of some value to the community. The Council has considered the changing technological environment and commercial conditions that have generated this application for the removal of this PCB. However, on balance, having regard to the social composition of the locality, the Council consider that the removal of the PCB would, in this instance, be significantly disadvantageous to members of the local community. The comments of Hythe and Dibden Parish Council support this assessment. On this basis, its retention is recommended.

## 32. Butts Ash Lane Corner, Hythe SO45 3QJ

PARISH: Hythe and Dibden Parish Council



Usage (last 12 months): 0

Accident Provision: 2 major and a number of minor accidents at the junction. (Crashmap.co.uk)

Demographic: A few council-owned properties in close proximity (forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comment

## 33. Nr 275 Frost Lane, Hythe SO45 3HN

PARISH: Hythe and Dibden Parish Council



Usage (last 12 months): 24

Accident Provision: One major incident in 2011 close to this site. (Crashmap.co.uk)

**Demographic:** No council-owned properties in close proximity to this payphone. (forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comment

## 34. Petrol Station, Southampton Road, Hythe SO45 6AW

PARISH: Hythe and Dibden Parish Council



Usage (last 12 months): 1

Accident Provision: Couple of minor accidents reported. (Crashmap.co.uk)

Demographic: No council-owned properties in close-proximity (forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comment

## 35. Junction of Deerleap Way/Knightwood Road, Hythe SO45 6JJ

PARISH: Hythe and Dibden Parish Council



Usage (last 12 months): 1

Accident Provision: 1 serious accident in 2012. (Crashmap.co.uk)

**Demographic:** Number of council-owned properties in proximity to this Payphone.

Mobile Phone Coverage: Strong

PARISH COUNCIL RESPONSE: No comment

## 36. Ashford Crescent/Langdown Road, Hythe SO45 6EG

PARISH: Hythe and Dibden Parish Council



Usage (last 12 months): 18

Accident Provision: No accidents reported. (Crashmap.co.uk)

**Demographic:** A few council-owned properties in proximity (forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comment

# 37. Montgomery Avenue, Totton SO40 3DF

PARISH: Totton and Eling Town Council



Usage (last 12 months): 195

Accident Provision: One minor accident at this junction in 2012 (crashmap.com)

Demographic: Many council-owned properties close to this site (ForestMap)

Mobile Phone Coverage: Very Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

#### Recommendation: OBJECT

**Reason:** The high level of usage of this public payphone indicates that it is of value to the community. The Council has considered the changing technological environment and commercial conditions that have generated this application for the removal of this PCB. However, on balance, having regard to the social composition of the locality, the Council consider that the removal of the PCB would, in this instance, be significantly disadvantageous to members of the local community.

## 38. Opp Post Office, Rumbridge Street, Totton SO40 9DL

PARISH: Totton and Eling Town Council



Usage (last 12 months): 282

Accident Provision: A few minor incidents near this payphone (crashmap.com)

**Demographic:** Some council-owned property in vicinity of site (Forestmap)

Mobile Phone Coverage: Very Strong (Ofcom)

#### PARISH COUNCIL RESPONSE: No comments received

#### Recommendation: OBJECT

**Reason:** The high level of usage of this public payphone indicates that it is of value to the community, this is perhaps unsurprising given the concentration of hot food/takeaway outlets and other services. The Council has considered the changing technological environment and commercial conditions that have generated this application for the removal of this PCB. However, on balance, having regard to the social composition of the locality, combined with the high degree of usage, the Council consider that the removal of the PCB would, in this instance, be significantly disadvantageous to members of the local community.

# 39. Opp 129 Salisbury Road, Calmore SO40 2RQ

PARISH: Totton and Eling Town Council



Usage (last 12 months): 12

**Accident Provision:** A couple of minor incidents close to this site in past 5 years (crashmap.com)

Demographic: No council-owned property close to this site (Forestmap)

Mobile Phone Coverage: Very Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

## 40. Calmore Drive West/Salisbury Road, Calmore SO40 2RQ

PARISH: Totton and Eling Town Council



Usage (last 12 months): 13

Accident Provision: No major accidents close to this site (crashmap.com)

Demographic: No council-owned properties nearby (Forestmap)

Mobile Phone Coverage: Very strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

### 41. Bottom of Staplewood Lane, Marchwood SO40 4UG

PARISH: Marchwood Parish Council



Usage (last 12 months): 0

**Accident Provision:** A number of minor and major accidents have occurred at this road junction in the last 5 years (crashmap.com)

**Demographic:** Some council-owned properties on Long Lane. Not in vicinity of payphone however (forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

## 42. Green near Mortimer Close, Totton SO40 2QE

PARISH: Totton and Eling Town Council



Usage (last 12 months): 62

Accident Provision: No accidents in the vicinity of this site (crashmap.com)

**Demographic:** High number of council-owned properties in vicinity (forestmap)

Mobile Phone Coverage: Good (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

Recommendation: OBJECT

Reason: The moderate level of usage of this public payphone indicates that it is of value to the local community. The Council has considered the changing technological environment and commercial conditions that have generated this application for the removal of this PCB. However, on balance, having regard to the social composition of the locality, the Council consider that the removal of the PCB would, in this instance, be significantly disadvantageous to members of the local community.

#### 43. By recreation ground, Calmore Road, Calmore, SO40 2RA

PARISH: Totton and Eling Town Council



Usage (last 12 months): 14

Accident Provision: A few minor accidents up the road from this payphone (crashmap.com)

**Demographic:** No council-owned properties nearby (Forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

## 44. Hazel Farm Road/ Ringwood Road, Totton SO40 7DY

PARISH: Totton and Eling Town Council



Usage (last 12 months): 52

**Accident Provision:** A number of minor accidents at this junction since 2011 (crashmap.com)

Demographic: No council-owned properties close to this payphone (forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

#### 45. Near Shops and Post Office, School Road, Fawley SO45 1DD

PARISH: Fawley Parish Council



Usage (last 12 months): 1

Accident Provision: No accidents in vicinity on record since 2011 (crashmap.co.uk)

Demographic: Council-owned properties in close proximity. (forestmap)

Mobile Phone Coverage: Mainly strong. Variable depending on network provider. (Ofcom)

PARISH COUNCIL RESPONSE: No comment

## 46. Foresters Road/Blackfield Road, Fawley SO45 1EJ

PARISH: Fawley Parish Council



Usage (last 12 months): 0

Accident Provision: One serious accident in 2015 (Crashmap.co.uk)

Demographic: Council-owned properties in close proximity. (forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comment

### 47. Junction of Hampton Lane and New Road, Blackfield SO45 1WA

PARISH: Fawley Parish Council



Usage (last 12 months): 323

**Accident Provision:** Few major and a number of minor accidents reported here (Crashmap.co.uk)

Demographic: No council-owned properties in close proximity (forestmap)

Mobile Phone Coverage: Strong (Ofcom)

**PARISH COUNCIL RESPONSE:** Fawley Parish Council agrees with the recommendation to object to the removal of this public call box.

Recommendation: OBJECT

**Reason:** The high level of usage of this public payphone indicates that it is of value to the community. The Council has considered the changing technological environment and commercial conditions that have generated this application for the removal of this PCB. However, on balance, the Council consider that the removal of the PCB would, in this instance, be significantly disadvantageous to members of the local community. On this basis, its retention is recommended.

## 48. Whitefield Road, Holbury SO45 2HP

PARISH: Fawley Parish Council



Usage (last 12 months): 0

Accident Provision: No major accidents close to this site, one minor accident. (Crashmap.co.uk)

Demographic: A few council-owned properties close to this payphone (forestmap)

Mobile Phone Coverage: Strong (Ofcom)

PARISH COUNCIL RESPONSE: No comment

### NPA1. Near Tree House Hotel, Pound Lane BH24 4EB

Parish Council: Burley Parish Council



Usage (last 12 months): 114

Accident Provision: Some minor accidents nearby (crashmap.com)

Demographic: No council-owned properties in vicinity (forestmap)

Mobile Phone Coverage: Good-average (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

#### Recommendation: OBJECT

**Reason:** The high level of usage of this public payphone indicates that it is of value to the community. The location of this PCB within an area which attracts high numbers of visitors and tourists probably accounts for the significant number of calls which is of itself an indication that the PCB should be retained. The Council has considered the changing technological environment and commercial conditions that have generated this application for the removal of this PCB. However, on balance, the Council consider that the removal of the PCB would, in this instance, be significantly disadvantageous to members of the local and visitor communities. On this basis, the retention of this PCB is recommended.

### NPA2. Post Office, Ringwood Road, Burley BH24 4BZ

Parish Council: Burley Parish Council



Usage (last 12 months): 1

Accident Provision: Two minor incidents in last 5 years close-by (crashmap.com)

Demographic: No council-owned properties (forestmap)

Mobile Phone Coverage: Variable dependent upon network (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

## NPA3. Junction of Bisterne Close, Burley BH24 4BA

Parish Council: Burley Parish Council



Usage (last 12 months): 3

Accident Provision: One minor incident reported here in the last 5 years (crashmap.com)

Demographic: No council-owned properties in this area (forestmap)

Mobile Phone Coverage: Good. Variable within local postcodes. (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

## NPA4. PCO Linwood, Ringwood BH24 3QT

Parish Council: Elingham, Harbridge and Ibsley Parish Council

#### **NO IMAGE AVAILABLE**

Usage (last 12 months): 1

Accident Provision: Couple of minor incidents along this stretch of road (crashmap.com)

Demographic: No council-owned properties nearby (forestmap)

Mobile Phone Coverage: Variable depending on provider. Poor in places (Ofcom)

**PARISH COUNCIL RESPONSE:** The Parish Council wish to request for this phone service to remain intact as this phone service is located in rural areas where the mobile phone signal is unreliable, if available at all.

This phone box is located near small, sprawling rural communities, and we feel it is important for this vital facility to be maintained.

In the Linwood area over Christmas near phone box **NPA4**, a person needed urgent medical attention and their friend had no mobile signal. They were trying to locate a resident who was at home which seriously delayed the person getting medical attention they needed.

For these above reasons, we feel this phone service should remain.

#### Recommendation: OBJECT

Reason: The low level of usage of this public payphone, when considered in isolation, indicates that it is of a low value to the community. However, as recognised by EHI Parish Council, the area suffers from having a variable level of mobile phone coverage. The withdrawal of this PCB would potentially leave residents without alternative forms of communication. This would put the local community at a disadvantage. The Council has considered the changing technological environment and commercial conditions that have generated this application for the removal of this PCB. However, any benefits associated with the removal of this PCB are seriously outweighed by the factors outlined above; its retention is therefore recommended.

## NPA5. New Road Junction, Ringwood BH24 3NJ

Parish Council: Elingham, Harbridge and Ibsley Parish Council



Usage (last 12 months): 2

Accident Provision: One accident in past 6 years at this junction (crashmap.com)

Demographic: No council-owned properties (forestmap)

Mobile Phone Coverage: Good. Varies in nearby locations however (Ofcom)

**PARISH COUNCIL RESPONSE:** Elingham, Harbridge and Ibsley Parish Council wish to adopt this public call box from BT.

## NPA6. Near Alice Lisle Inn, Rockford BH24 3NA

Parish Council: Elingham, Harbridge and Ibsley Parish Council



Usage (last 12 months): 0

Accident Provision: No accidents (crashmap.com)

Demographic: No council-owned properties

Mobile Phone Coverage: Variable dependent upon network provider (Ofcom)

**PARISH COUNCIL RESPONSE:** The Parish Council wish to request for this phone service to remain intact as this phone service is located in rural areas where the mobile phone signal is unreliable, if available at all. This phone box is located near small, sprawling rural communities, and we feel it is important for this vital facility to be maintained. Residents in the Rockford area near **NPA6** regularly endure issues with the failure of the BT phone network to their houses, leaving them with no landline or broadband. This phone box is used to call 0800 numbers to liaise with BT Openreach to try and get the services back on. For these above reasons, we feel this phone service should remain.

#### Recommendation: OBJECT

Reason: The low level of usage of this public payphone, when considered in isolation, indicates that it is of very low value to the community. However, as recognised by EHI Parish Council, the area suffers from having a variable level of mobile phone coverage. The withdrawal of this PCB would potentially leave residents without alternative forms of communication. This would put the local community at a disadvantage. The Council has considered the changing technological environment and commercial conditions that have generated this application for the removal of this PCB. However, any benefits associated with the removal of this PCB are seriously outweighed by the factors outlined above; its retention is therefore recommended.

## NPA7. Opp Wooton Hall, Tiptoe Road BH25 5SJ

Parish Council: Brockenhurst Parish Council



Usage (last 12 months): 1

Accident Provision: No accidents reported here (crashmap.com)

Demographic: No council-owned properties (forestmap)

Mobile Phone Coverage: Generally strong but does vary within local postcodes (Ofcom)

**PARISH COUNCIL RESPONSE:** Parish council wishes to adopt this payphone from BT.

### NPA8. Wooton Farm Road, New Milton BH25 5TS

Parish Council: Brockenhurst Parish Council



Usage (last 12 months): 0

Accident Provision: No accidents in proximity (crashmap.com)

Demographic: No council-owned properties (forestmap)

Mobile Phone Coverage: Good (Ofcom)

**PARISH COUNCIL RESPONSE:** Parish council wishes to adopt this payphone from BT.

# NPA9. Gorley Green, Fordingbridge SP6 2PP

Parish Council: Elingham, Harbridge and Ibsley Parish Council



Usage (last 12 months): 0

Accident Provision: None reported (crashmap.com)

**Demographic:** No council-owned properties in vicinity (forestmap)

Mobile Phone Coverage: Mainly good but can vary dependant on provider (Ofcom)

PARISH COUNCIL RESPONSE: No comment

# NPA10. Godshill PCO, Fordingbridge SP6 2LE

Parish Council: Godshill Parish Council



Usage (last 12 months): 1

Accident Provision: One major accident in past 6 years (crashmap.com)

**Demographic:** No council-owned properties in vicinity (forestmap)

Mobile Phone Coverage: Good, variable in nearby locations (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

### NPA11. Gorley Cross, North Gorley, Fordingbridge SP6 2AL

Parish Council: Hyde Parish Council



Usage (last 12 months): 2

Accident Provision: One major accident in 2014 (crashmap.com)

Demographic: No council-owned properties in vicinity (forestmap)

Mobile Phone Coverage: Good (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

## NPA12. Outside Hyde CofE School, Hern Lane, Hyde SP6 2QL

Parish Council: Hyde Parish Council



Usage (last 12 months): 0

Accident Provision: None (crashmap.com)

**Demographic:** No council-owned property (forestmap)

Mobile Phone Coverage: Good (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

### NPA13. Hatchet Pond, Hatchet Lane, Beaulieu SO42 7WA

Parish Council: East Boldre Parish Council



Usage (last 12 months): 3

**Accident Provision:** A number of accidents at this road junction reported in recent years (crashmap.com)

Demographic: No council-owned properties in vicinity (forestmap)

Mobile Phone Coverage: Good (Ofcom)

**PARISH COUNCIL RESPONSE:** This payphone is to be adopted by the National Park Authority.

## NPA14. Butts Lawn Brockenhurst SO42 7TD

Parish Council: Brockenhurst Parish Council



Usage (last 12 months): 3

Accident Provision: No accidents in proximity (crashmap.com)

Demographic: No council-owned properties nearby (forestmap)

Mobile Phone Coverage: Good (Ofcom)

**PARISH COUNCIL RESPONSE:** Parish Council wishes to adopt this payphone from BT.

#### NPA15. Near The Weirs, Burley Road, Brockenhurst SO42 7TB

Parish Council: Brockenhurst Parish Council



Usage (last 12 months): 7

Accident Provision: One minor accident in past 5 years (Crashmap.com)

Demographic: No council-owned properties in vicinity (forestmap)

Mobile Phone Coverage: Good but does vary close-by (Ofcom)

PARISH COUNCIL RESPONSE: Parish Council wishes to adopt this payphone from BT.

#### NPA16. Norley Farm, Norleywood Road, Lymington SO41 5SW

Parish Council: Boldre Parish Council



Usage (last 12 months): 0

Accident Provision: One minor incident reported close to this location (crashmap.com)

**Demographic:** No council-owned properties in vicinity (Forestmap)

Mobile Phone Coverage: Variable depending on provider. Very poor in some areas. (Ofcom)

PARISH COUNCIL RESPONSE: Parish Council wishes to adopt this payphone from BT.

## NPA17. Main Road, East End Lymington SO41 5ST

Parish Council: East Boldre Parish Council



Usage (last 12 months): 3

Accident Provision: No accidents (crashmap.com)

Demographic: A few council-owned properties in vicinity (forestmap)

Mobile Phone Coverage: Variable depending upon provider (Ofcom)

**PARISH COUNCIL RESPONSE:** This payphone is to be adopted by the National Park Authority.

#### NPA18. Near Rowes Lane and Lymington Road, East End SO41 5SS

Parish Council: East Boldre Parish Council



Usage (last 12 months): 1

Accident Provision: No road-traffic accidents reported here (crashmap.com)

Demographic: Some council own properties near but not in immediate vicinity (forestmap)

Mobile Phone Coverage: Variable depending upon network provider (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

#### NPA19. Station Road outside Hotel, Sway SO41 6BA

Parish Council: Sway Parish Council



Usage (last 12 months): 46

Accident Provision: One accident in the last 5 years (crashmap.com)

**Demographic:** No council-owned properties in vicinity (Forestmap)

Mobile Phone Coverage: Good (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

# NPA20. Setthorns Road, Sway SO41 6AG

Parish Council: Sway Parish Council



Usage (last 12 months): 0

Accident Provision: None in vicinity (Crashmap.com)

Demographic: A few council-owned properties in vicinity (Forestmap)

Mobile Phone Coverage: Strong

PARISH COUNCIL RESPONSE: No comments received

#### NPA21. Near Bus Shelter, Woodgreen Fordingbridge SP6 2AR

Parish Council: Woodgreen Parish Council



Usage (last 12 months): 1

Accident Provision: No accidents reported (crashmap.com)

Demographic: Some but very few council-owned properties in vicinity (Forestmap)

Mobile Phone Coverage: Good (Ofcom)

PARISH COUNCIL RESPONSE: Parish council wish to adopt this payphone from BT

## NPA22. Princes Crescent, Lyndhurst SO43 7BU

Parish Council: Lyndhurst Parish Council



Usage (last 12 months): 1

Accident Provision: A couple of minor incidents along this stretch of road (crashmap.com)

**Demographic:** No council-owned properties (forestmap)

Mobile Phone Coverage: Good-average depending upon provider (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

## NPA23. Near Layby, Lyndhurst SO43 7QH

Parish Council: Brockenhurst Parish Council

#### NO IMAGE AVAILABLE

Usage (last 12 months): 0

**Accident Provision:** A couple of minor accidents in close proximity, some fatal collisions further up Lyndhurst road in past 5 years, however payphone is not easily accessible from the Lyndhurst Road itself (crashmap.com)

Demographic: No council-owned properties in vicinity (forestmap)

Mobile Phone Coverage: Good (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

# NPA24. Lyndhurst Car Park, Church Lane SO43 7EW

Parish Council: Lyndhurst Parish Council



Usage (last 12 months): 192

**Accident Provision:** No accidents reported in close proximity to this payphone (crashmap.com)

Demographic: No council-owned property (forestmap)

Mobile Phone Coverage: Good (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

#### Recommendation: OBJECT

**Reason:** The high level of usage of this public payphone indicates that it is of value to the community. The location of this PCB within an area which attracts high numbers of visitors and tourists probably accounts for the significant number of calls which is of itself an indication that the PCB should be retained. The Council has considered the changing technological environment and commercial conditions that have generated this application for the removal of this PCB. However, on balance, the Council consider that the removal of the PCB would, in this instance, be significantly disadvantageous to members of the local and visitor communities. On this basis, its retention is recommended.

#### NPA25. Outside Co-op, Lyndhurst Road/Wood Road SO40 7BD

Parish Council: Ashurst and Colbury Parish Council



Usage (last 12 months): 11

**Accident Provision:** Multiple minor and more serious incidents along this stretch of road and at this junction (crashmap.com)

Demographic: No council-owned properties in vicinity (forestmap)

Mobile Phone Coverage: Good (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

# NPA26. Lanebridge Close, Woodlands SO40 7GF

Parish Council: Netley Marsh Parish Council



Usage (last 12 months): 0

Accident Provision: None reported (crashmap.com)

Demographic: Some council-owned properties in vicinity (Forestmap)

Mobile Phone Coverage: Good (Ofcom)

**PARISH COUNCIL RESPONSE:** The parish council wishes to adopt this payphone.

# NPA27. Alpine Road/Woodlands Road Southampton SO40 7AN

Parish Council: Denny Lodge Parish Council



Usage (last 12 months): 4

Accident Provision: No accidents (crashmap.com)

Demographic: No council-owned properties in vicinity (forestmap)

Mobile Phone Coverage: Good (Ofcom)

**PARISH COUNCIL RESPONSE:** The national park authority wishes to adopt this PCB.

#### NPA28. Outside Post Office, Lyndhurst Road, Ashurst SO40 7AA

Parish Council: Ashurst and Colbury Parish Council



Usage (last 12 months): 0

**Accident Provision:** Multiple minor and more serious incidents along this stretch of road (crashmap.com)

Demographic: No council-owned property (forestmap)

Mobile Phone Coverage: Good (Ofcom)

PARISH COUNCIL RESPONSE: No comments received

## NPA29. Near The Trusty Servant, Minstead SO43 7FY

Parish Council: Minstead Parish Council



Usage (last 12 months): 0

Accident Provision: Three minor incidents in last three 6 years (crashmap.com)

**Demographic:** Very few council-owned properties in vicinity (Forestmap)

Mobile Phone Coverage: Good (Ofcom)

**PARISH COUNCIL RESPONSE**: The parish council wishes to adopt this payphone from BT.

# NPA30. Junction of Bartley Road/Shepherds Road, Bartley SO40 2LH

Parish Council: Netley Marsh Parish Council



Usage (last 12 months): 0

Accident Provision: No accidents in vicinity (Crashmap.com)

Demographic: No council-owned properties (Forestmap)

Mobile Phone Coverage: Good-average dependent upon network (Ofcom)

**PARISH COUNCIL RESPONSE:** The parish council wishes to adopt this PCB.

#### NPA31. The Parade, Southampton Road, Bartley SO40 2NG

Parish Council: Copythorne Parish Council



Usage (last 12 months): 2

**Accident Provision:** Multiple minor and a few major accidents close to this payphone (crashmap.com)

Demographic: No council-owned properties in vicinity (forestmap)

Mobile Phone Coverage: Good (Ofcom)

**PARISH COUNCIL RESPONSE:** The parish council wishes to adopt this PCB.

## NPA32. Little Chef, Ringwood Road (A31), Stoney Cross SO43 7GN

Parish Council: Minstead Parish Council



Usage (last 12 months): 2

**Accident Provision:** A number of road-traffic accidents occur on the A31, however the low usage indicates that this payphone is unlikely to be the first option in terms of emergency service contact. (Crashmap.com)

**Demographic:** No housing nearby, no council-owned properties (forestmap)

Mobile Phone Coverage: Good (Ofcom)

PARISH COUNCIL RESPONSE: No comments received